

Treasury Board Secretariat

Employee Relations Branch
Centre for Public Sector Labour
Relations and Compensation

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INFORMATION SHARE

March 30, 2020

Mr. Warren Thomas
President
Ontario Public Service Employees Union (OPSEU)
100 Lesmill Road
North York, ON M3B 3P8

Dear Mr. Thomas:

**RE: Enhanced Precautions, Service Ontario Retail Offices, Ministry of
Government and Consumer Services (MGCS)**

On behalf of the Ministry of Government and Consumer Services (MGCS), I am writing to provide you with an update on enhanced health and safety precautions the ministry will be implementing in all ServiceOntario Retail Offices across the province.

MGCS is working with Infrastructure Ontario and has procured plexiglass that will be installed at public counters in ServiceOntario Public Retail Offices and Land Registry Offices. We are still working with the vendor to finalize a firm installation schedule on a site-by-site basis, but expect that installation across offices will begin this week.

MGCS takes these issues seriously and want to take any necessary steps to ensure the health and safety of all employees working in business-critical areas.

Should you have any questions, please do not hesitate to contact Michelle Gittens at (647) 406-6155 or michelle.gittens@ontario.ca.

Sincerely,

Original signed by

Jennifer Price
Director
Employee Relations Branch
Centre for Public Sector Labour Relations and Compensation

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Attachment: Appendix A- Memo to ServiceOntario Staff

- c. Michelle Gittens, Director, Customer Care Division, ServiceOntario, MGCS
Natasha Holland, Director, Strategic HR Branch, MGCS
Bridget Jeanes, Manager, Employee Relations Branch, Centre for Public Sector
Labour Relations and Compensation, Treasury Board Secretariat