



Photo: Emily Visser

The first annual OPSEU Golf Tournament was hosted by OPSEU Enterprises at the Meadowbrook Golf & Country Club. Jacques Sénéchal, Local 556, was the winner of the grand-prize Caribbean cruise for two, courtesy of Vision 2000.

The OPSEU Resource Centre: Better service and a better system

By Emily Visser

The OPSEU Resource Centre has replaced OPSEUdirect as the go-to information source for members. Still just a 1-800 phone-call away, the change of name reflects the wide range of resources available to members.

The new name comes with a dramatically improved access to service. Following an extensive assessment and review process, OPSEU communications infrastructure has been upgraded to the new UnionWare 4 software.

Its current use is evident in speed and efficiency of access to information at 1-800-268-7376. Questions can be answered more quickly and efficiently, and all data are recorded in the system to ensure accuracy in follow-up.

Now open for a half an hour longer, the OPSEU Resource Centre is able to serve all of our members better, especially those in the north of the province.

Four-digit dialling has been introduced for faster, more convenient and no-cost calls to staff and executive board members.

Webconferencing and teleconferencing are available to members at all regional offices through the Resource Centre.

The long-term goal is a full integration of all information systems at OPSEU. Such important information as grievances, collective bargaining updates and local leadership will eventually be accessible to each individual member through password-protected access to the system.

“We are frontrunners in service to our members,” says OPSEU First Vice-President/Treasurer, Patty Rout, “and the benefits we are able to offer just keep getting better.”

Photo: An event arranged by OPSEU Enterprises, members' tickets for a Blue Jays game at the Rogers Centre in April supported the Solidarity Funds. Patty Rout together with Region 1 Executive Board Member, Laurie Nancekivell, accepted a further donation in the form of a cheque for \$2100 from the Blue Jay Organization.

OPSEU Enterprises: Growing benefits for OPSEU members

Affinity programs offer significant opportunities to OPSEU members. Including great deals on travel plans, insurance, legal services, cellphones and special event tickets, your membership can mean big savings. Make sure you take advantage of everything OPSEU has to offer: Visit OPSEU Enterprises online at www.opseu.org/benefits/.

The range of products for sale has grown tremendously over the past year. Visit the Tait Shop at OPSEU Head Office to see the latest available merchandise, or order online at www.opseu.org/merchandise/merchandise.htm.



Photo: OPSEU files