

**MEMORANDUM**

**TO:** All Presidents with members in the Ministry of Government Services, Service Ontario  
All Stewards in the Ministry of Government Services, Service Ontario

**FROM:** Ruth Hamilton, A/OPS Supervisor

**DATE:** December 2, 2011

**SUBJECT: Ministry of Government Services, Service Ontario  
ERC Minutes – April 28, 2011**

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Attached, for your information, are the minutes of the above captioned meeting.

Please post or otherwise make them available to the members in your workplaces.

Also attached is a MERC referral form which should be used when referring unresolved local issues to the ministry level. The referral should be sent care of the Job Security Unit with all the supporting documentation, (e.g. minutes, correspondence, etc.), with any referrals.

**PLEASE NOTE: THESE MINISTRY MINUTES WERE PREPARED BY THE EMPLOYER.**

AUTHORIZED FOR DISTRIBUTION:

IN SOLIDARITY,



Warren (Smokey) Thomas  
President



Ruth Hamilton  
A/OPS Supervisor

/dd

att.

cc: MERC Chairs  
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à la FTO, au CTC  
et au SNEGSP



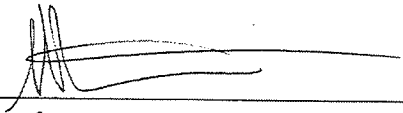
### MERC Subcommittee Meeting

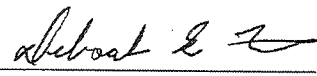
<b>Meeting Date: April 28, 2010 1:30 – 3:00 pm</b>	
<b>Management Members</b>	Debbie Farr, Ruth Henderson, Catriona McConville, Erin Sarantis
<b>OPSEU Member</b>	James Cushing, Cameron Walker, Sylvie Valcourt, Lynda Ferguson
<b>Absent:</b>	Jacques L'Abbe, Jane Lee, Debbie Ponte, Jim Kendall, Sandra Snyder
<b>Guests:</b>	

Table Date	Subject	Discussion	Action	Follow up Date
<b>New Items</b>				
February 24, 2011	MAG Work / Small Claims being performed at Service Ontario	<ul style="list-style-type: none"> <li>OPSEU was to follow up and advise of additional/related concerns.</li> </ul>	Remove from Agenda (pending additional concerns)	
February 24, 2011	Consumer Friendly Hours	<ul style="list-style-type: none"> <li>High-level announcements issued to staff April 28, 2011; further to disclosure as issue to OPSEU April 18, 2011.</li> <li>Moving forward with high-volume sites as part of the phased approach.</li> <li>Will be canvassing Clients in mid/low-volume communities with respect</li> </ul>	Mgmt to follow up with respect to discussion week of May 2-6 (Tues May	

		staffing impacts, to facilitate flexibility/maneuverability.	Mgmt.	
January 27, 2011	LRO ROB/CVPB	<ul style="list-style-type: none"> <li>OPSEU requested information on conversion status of non-converted records; expressing concern with regard to potential impacts to LROs (closures) and LRO-staff once information is converted to Land Titles.</li> </ul>	Management to follow up on concerns as raised at March 31, 2011 meeting (Michael).	May 2011
January 27, 2011	Outreach staff	<ul style="list-style-type: none"> <li>OPSEU raised concerns with respect to the future of the Outreach function at the March 31, 2011 meeting; Management indicated that they would have a better understanding of this by the Summer of 2011.</li> </ul>	Management to provide updates as available (Debbie/Jane)	May-July 2011
April 28, 2011	EDL	<ul style="list-style-type: none"> <li>OPSEU has requested clarification as to whether there is a requirement for increase/expansion in EDL checks (in the context of Consumer Friendly Hours, as well).</li> </ul>	Mgmt to follow up with any increase in numbers (Debbie)	May 2011
<b>Standing Items</b>				
January 27, 2011	LERCs & Joint Health and Safety Committees	<ul style="list-style-type: none"> <li>LERC list pending from OPSEU (canvassed membership at Convention). Management has provided available information.</li> <li>Management to take inventory of existing H/S committees/where there</li> </ul>	OPSEU to provide updated list of LERC/RERCs.	May 2011

		may be requirements for committees to be created.	Mgmt to follow up on H/S committees (Jessica).	
<b>Follow up Items</b>				

Union Sign off:   
 Date: June 3/11

Management Sign off:   
 Date: August 25, 2011