



70%

*Paperwork*

30%

*Peoplework*

Sweeping reforms to the *Child and Family Services Act* in 1999 brought new technology, increased accountability, more training, and a new funding formula reflecting the volume of work. For the most part, this was good – except these changes were created without input from the front line staff, the people charged with the job of protecting children.

Child protection workers are allowed roughly half the time they need to do their job properly.

Staff are overworked and overwhelmed by administrative demands. Instead of helping children and their families, they're spending 70 – 80 % of their time at their desks completing paperwork.

Worker stress leaves and staff turnovers continue to rise. And worst of all, children remain at risk.

Workers who are chained to their desks doing paperwork instead of helping families cannot protect children.

**If we're not out there,  
who's protecting the children?**